



## The European Society of Medical Oncology (ESMO)

### INDUSTRY

- Life Science

### SOLUTIONS

- Microsoft 365
- SharePoint Online platform

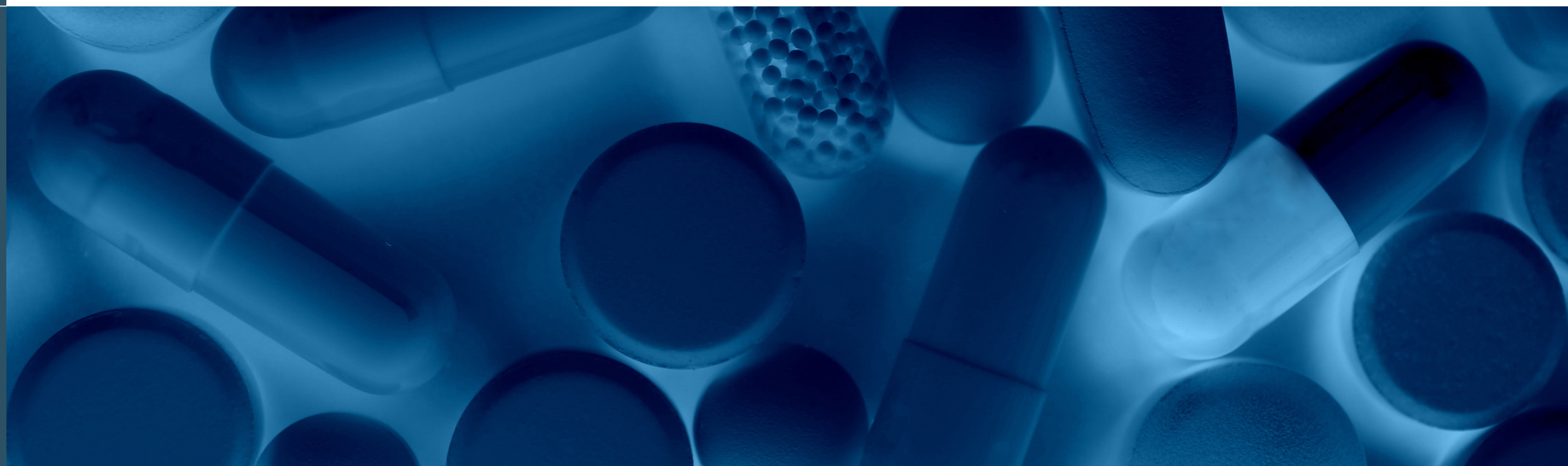
### RESULTS

- ✓ Home website
- ✓ Company departments portal
- ✓ A collaboration center
- ✓ ESMO Drop Box

### SUCCESS STORY



## Efficient Collaboration embedded in an updated Intranet for a Leading European Medical Organization



## COMPANY

The European Society of Medical Oncology (ESMO) is Europe's leading professional medical oncology organization comprising a network of over 25,000 oncology experts in more than 160 countries.

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## CHALLENGE

ESMO approached IseoSolutions, Zug, with the demand for an Intranet update and a solution for improved team collaboration across its broad association.

ESMO provided the first version of its Intranet based on the SharePoint Online platform using their internal IT resources. Due to a hesitant Intranet user adoption and also due to ever-increasing complexity of the non-standardized solution, ESMO decided to reimplement the solution as a professionally managed platform applying current industry standards.



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Already after almost a month of use, we can say that the deployed solution and documents migration performed during the Christmas holidays was successful. We have now provided support to all departments and individually to most users.

Although ESMO is still adapting and learning new ways of working, we are pleased with this success. I would like to thank everyone for their support and good work on the SharePoint project.

Cesare Melchiorri,  
Head of ESMO ITDS Department

## IMPLEMENTED SOLUTION

“Intranet V2” is the name of an overall Intranet solution deployed within the Office 365 environment at ESMO. It is the successor to the original Intranet solution implemented by ESMO’s internal IT.

The new solution consists of several dozen modern websites, grouped into logical areas by departments, teams and collaboration with external partners.

IseoSolutions has provided an Intranet solution to ESMO combined with a document management system on the Microsoft 365 and SharePoint Online platform. All documents are going to be protected by Azure Information Protection service in the next phase.

## THE DELIVERED SOLUTION CAN BE DIVIDED INTO THE FOLLOWING MAIN AREAS:

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- ✓ a common home website as a signpost to other parts of the solution;
- ✓ a portal for individual departments;
- ✓ a collaboration center;
- ✓ an extranet for external sharing (ESMO “Drop Box”).

The solution of the ESMO project consists of one central Intranet homepage, which on the one hand, is a portal for internal information sharing and communication and, on the other hand, it also serves as a gateway to all resources and shared tools both inside and outside the company.



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## ONE INTRANET HOME PAGE

- A portal for internal info sharing and communication.
- A gateway to all resources and shared tools.

## 2 TYPES OF SITES

- Department — "private", dedicated to each department's activities/work
- Collaboration — "open", dedicated to cross-department collaboration and external sharing

## 4 LIBRARIES TYPES

- Confidential, for department/ team
- Shared, internally or externally
- Strictly confidential, for managers
- Archive, for team

### INTRANET MODEL: MAIN CONCEPTS



## 3 SPECIAL LIBRARIES

- Central repository
- CEO sharing
- Top Management

## 4 SHARING POSSIBILITIES

- Team
- ESMO staff
- Specific guests (with authentication code)
- Everybody (with link)

## 4 GROUP PERMISSIONS

- TEAM owner
- TEAM members
- TEAM visitors

## IMPLEMENTED SOLUTION

The new system will be used by 110 internal users and 250 external workers. ESMO users can easily search for stored documents; they can use a “mobile office” from anywhere (without a VPN connection) and have their data protected (GDPR compliant).

Documents are classified, connected to other systems and business processes such as project management, daily tasks, various workflows including enhanced security, interconnection of all devices, classification of documents, access rights assignment according to roles within the organization, and much more.

## RESULTS

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The client now uses an efficient tool for comfortable internal and external collaboration over documents and business processes.

- ✓ Home website
- ✓ Company departments portal
- ✓ A collaboration center
- ✓ ESMO Drop Box